Medical Respite Care: Engaging Your Community

2018 National Health Care for the Homeless Conference & Policy Symposium

Tuesday, May 15, 2018  Minneapolis, MN
Agenda

9:30  Panel 1
10:30 Break
10:45 Panel 2
11:45 Lunch
1:00  Standards & Resources
1:15  Policy Update
1:45  Large Group Discussion
2:30 Break
2:45 Small Group Discussions
3:45 Closing Remarks & Evaluation
4:00 Adjourn
Ice Breaker
RCPN Steering Committee
Slate of Nominees FY2018-2019

Rhonda Hauff, Chair
Kim Despres, Vice Chair
Donna Biederman, Second Term

Randy Pinnelli, Second Term
Melissa Brown, First Term
Joseph Funn, First Term
Nuts & Bolts: 24hrs of Medical Respite Program Management

Panel Discussion 1
Medical Respite & Sobering Center
San Francisco, California

• 75 bed, free standing Respite program
• Funded by General Fund of San Francisco
• Licensed FQHC
• Admissions from 10 community hospitals as well as Shelter Health
• On site nursing, provider, social work, case management, PCA for Shelter Health clients
Convalescent Care Program
Baltimore, Maryland

- 25 bed, shelter based unit
- 12 hour a day, 7 day a week nursing
- On site behavioral health and case management services
- 12 hour a week medical provider visits
- Referrals from over 15 area hospitals
- Most clients are discharged to the general dorm in the shelter
Circle the City
Phoenix, Arizona

- 50 bed, free standing program
- 40 men/8 female/two isolation rooms
- Providers on staff 7 days/week
- Nurse 24/7
- Homeless hospice patients for end of life care
- Licensed FQHC
- On site physical therapy, psychiatry, substance abuse, case management with housing assistance
- Other services include patient activities, transpiration
Questions?

• If you have a question for the panel please write them down on the index card at your table and pass to Bethany.

• If you have a question that is very specific to your location and that may not be relevant to the larger group, it may be better to hold off and ask the panel individually during the Break.
Why Medical Respite?
A Payer’s Perspective

Panel Discussion 2
Lunch Buddies
Nearby Restaurants

<table>
<thead>
<tr>
<th>Restaurant</th>
<th>Description</th>
<th>Address</th>
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<tbody>
<tr>
<td>The Nicollet Diner</td>
<td>Eatery preparing breakfast staples, burgers, shakes, and sandwiches.</td>
<td>1428 Nicollet Ave</td>
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<tr>
<td>Salsa a la Salsa</td>
<td>Mexican cantina with a laid-back vibe.</td>
<td>1420 Nicollet Ave</td>
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<tr>
<td>Asian Taste</td>
<td>Casual, contemporary eatery with a sushi bar and standard Chinese food menu</td>
<td>1400 Nicollet Ave</td>
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<tr>
<td>Eggy's Minneapolis</td>
<td>All-day breakfast and lunch diner with updated American comfort foods</td>
<td>120 W 14th St</td>
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<tr>
<td>Lotus</td>
<td>Counter-order Vietnamese spot for rice/noodle dishes, pho and many veggie options.</td>
<td>113 W Grant St</td>
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<tr>
<td>The Bulldog Downtown</td>
<td>Elevated pub fare.</td>
<td>1111 Hennepin Ave</td>
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<tr>
<td>4 Bells</td>
<td>Lowcountry-inspired American fare.</td>
<td>1610 Harmon Place</td>
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<tr>
<td>The News Room</td>
<td>American meals in a news-themed interior</td>
<td>990 Nicollet Mall</td>
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<tr>
<td>Dave's Downtown</td>
<td>Family-owned comfort food restaurant</td>
<td>900 2nd Ave S #230</td>
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<tr>
<td>Hell's Kitchen</td>
<td>American eatery with music and edgy decor.</td>
<td>80 S 9th Street</td>
</tr>
<tr>
<td>Crave American Kitchen and Sushi Bar</td>
<td>American fare, sushi, and rooftop seating.</td>
<td>825 Hennepin Ave</td>
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Policy Update with Regina Reed

Large Group Discussion
Dow Does Harm Reduction Fit in Medical Respite Care

Large Group Discussion
Table Topics

1 – Responding to Substance Use
2 – Safety & Security
3 – Developing Community Partners
4 – Housing
5 – Data Management & Sharing
6 – Financing Respite
7 – Scope of Clinical Practice
8 – Consumer Engagement
9 – Starting a Program
10 – Day-to-Day Operations
Standards for Medical Respite Care

1. Safe and quality accommodations
2. Environmental services
3. Safe care transitions into medical respite
4. High quality post-acute clinical care
5. Care coordination and wrap around services
6. Safe care transitions out of medical respite
7. Driven by quality improvement
Standards & Resources

• Each standard includes a list of criteria

• How do we show that we meet these criteria?
Additional Resources

Current
• Medical Respite Toolkit
• Practical Planning Guide
• Development Workbook
• Medical Respite Standards
• Financing Medical Respite Policy Brief & Webinar

Upcoming
• Standards Resource Guide & Self Assessment
• 2018 Medical Respite Program Directory
Resources at this Conference

Wednesday, 10:00am – Expanding Medical Respite Services: Program Development & Implementation

Wednesday, 3:30pm – Development of an Integrated Vivitrol Group for Current and Former Medical respite Clients with a History of Alcohol Use Disorder

Thursday, 10:15am – Milieu Mastery at Medical Respite: Strategies to Maximize Patient Success

Thursday, 1:00pm – The Road to Meeting the National Medical Respite Standards

Michael Durham, Technical Assistance Manager
Save The Date!

2018 Medical Respite
Training Symposium
Oct 1-2 | Phoenix, AZ

Quality | Access | Justice | Community | nhchc.org
Thank you!

Julia Dobbins
jdobbins@nhchc.org

“If you exclude job performance, you’re doing quite well.”