

Welcome to Quality Measures and Health IT Learning Collaborative: REQUEST FOR APPLICATIONS

Background/Overview

Health centers providing services to people experiencing homelessness have tremendous potential to directly affect the health status and influence numerous social underlying societal inequities that contribute to health disparities and poor health. Over the next three years, the National Health Care for the Homeless (HCH) Council will focus on developing Learning Collaboratives targeting health centers to improve their performance and practice in areas related to trauma, behavioral health and addressing the social determinants of health.

In collaboration with the Health Information Technology, Evaluation, and Quality Center (HITEQ), the National HCH Council would like to offer the opportunity for health centers that serve individuals experiencing homelessness to be involved in our learning collaborative focused on Quality measures and Health IT for population health.

Aims:

- Create a shared learning environment with peers and experts on Quality Performance Measures most meaningful to the homeless community
- Effectively use health information technology to support population health and efficient workflows

Why Participate?:

Opportunities for capacity building, education sessions, facilitated discussion, and learning communities focused and driven by the needs of the Health Care for the Homeless Grantees
Increase your capacity to use health IT to support population health management of your patients

Who should participate?:

- Health Centers that receive Health Care for the Homeless funding (330h)
- QI Directors
- Health IT staff
- Those that provide direct care (Providers in select meetings)

Activities:

- Learning Communities
 - Quality Measures (QM):
 - Identify & prioritize the most pertinent quality performance measures for HCH patients
 - Discuss potential workflows
 - Data Capture & Information Sharing
 - How do you capture QMs effectively?
 - How do you share across systems or link to other data sources and/or outside organizations?
 - What are the best practices?

- **Virtual Trainings:**
 - **Effective use of population health management tools**
 - **Cleaning and validating data from multiple sources**
 - **Risk stratification**

Timeline:

November '17 - Applications available

December '17 - Signed agreements

January '18 - Kick-off webinar

Spring '18 - HITEQ Peer Learning Focused on Population Health

Quarterly - Continued Peer Learning

Expectations:

- **Get leadership buy in and sign off on participation**
- **Commit the participation of at least 1 staff member to manage progress reports and attend meetings throughout the entirety of the 3-year Learning Collaborative (Site Coordinator).**
- **Year 1: Participation in monthly one hour webinars (January through May 2017)**
- **Completion of polls so progress can be monitored**
- **Years 2 and 3: Complete QI action items, which might include submitting progress reports with your peers during sessions and providing feedback on collaborative deliverables**
- **Share successes and challenges at quarterly meetings**

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Applicant Information

1. Health Center Information

Health Center or Organization Name	<input type="text"/>
Address	<input type="text"/>
Address 2	<input type="text"/>
City/Town	<input type="text"/>
State/Province	<input type="text" value="-- select state --"/>
ZIP/Postal Code	<input type="text"/>
Email Address	<input type="text"/>
Phone Number	<input type="text"/>

2. Who will be representing your health center in the Learning Collaborative (up to 2)?

Name	<input type="text"/>
Title	<input type="text"/>
Email	<input type="text"/>
Phone	<input type="text"/>
Name	<input type="text"/>
Title	<input type="text"/>
Email	<input type="text"/>
Phone	<input type="text"/>

3. Briefly describe two (2) strengths you feel your organization demonstrates with regard to Quality Measures and workflows.

4. Briefly describe desired outcomes from this population-focused Quality Improvement and Health IT Learning Collaborative (This can be further developed after the LC is formed).

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Quality Measures Impact and Challenges

Quality Measures Prioritization

Below is a list of potential quality measures informed by HCH Clinician's Network when asked about measures of highest impact on their served communities. **Please review and use as a potential bank of measures to answer the questions that follow.** If there are other areas that aren't listed, feel free to write them in.

5. Of your HCH population, what Quality Measures from the list above most impact your population's quality of life and/or overall health. Please list top 5 in order of greatest impact (*QM1=highest impact*).

QM1

QM2

QM3

QM4

QM5

6. Of those you listed above, which is the most important and why?

7. What are 1-2 challenges around the workflow of capturing the quality measures you prioritized?

8. What questions do you want to have answered by the Learning Collaborative to support your QI programs or use of IT in your health centers?

9. Briefly describe some challenges in using Health IT tools to improve care management