Chronic Disease Management

Undocumented and Homeless: How to make it work

A Think Tank

Discussion regarding emerging issues & key questions for HCH community: Let’s talk
Agenda & Goals for Think Tank

• Introduction
  – Contra Costa County Health Care for the Homeless
• Barriers to Care for the Undocumented
• Partnerships
• Chronic Diseases
• Tools-
• Tips

Our goal is to talk, share and learn from each other
Contra Costa Public Health Clinic Services
Health Care for the Homeless

• Who we are
  – County based FQHC with strong Collaboration between Ambulatory Care and Public Health
  – Located in the San Francisco Bay Area-Suburban Population in sprawling county

• We provide variety of services in variety of venues
  – Mobile Van at shelters and
  – Mobile outreach to unsheltered
  – Clinics in County Health Centers and shelters

• Who is here today?
Barriers to Care for Undocumented

Client Survey Response

• Who are the undocumented?
  – Not only immigrants

• What prompted you to come in?

• Was there a delay and why?

• What is your greatest concern?
  – Politics?

• What’s missing?

• What can we do better?

• Comments from Think Tank???
Chronic Disease Management

Common Conditions

• Diabetes
• Hypertension
• Cancer
  – Get a diagnosis
• Depression
  – Familias Unidas
  – Catholic and faith based support groups and parenting groups
• Addiction
  – Alcoholics Anonymous
  – Narcotics Anonymous
• Infectious Disease
• Contraceptive Management
  – FPACT-BCCTP
• Cancer Screening and prevention
  – FPACT-Breast and Cervical Cancer Screening Program
• Clinical Situations to discuss—Peer support and tips
Partnerships and Resources

• Government Resources
  – Permanent Residency Under Color of Law (PRUCOL) Status
  – Family Pact (FPACT)
  – Every Woman Counts
  – Breast & Cervical Cancer Treatment Program (BCCTP)
    • States provide limited coverage for diagnosis only

• Teaching Institutions-Clinical Trials

• Industry Resources-Pharmaceutical
  – Americares!!
  – Patient assistance Programs (PAPS) No SS requested
    • Needymeds.org
    • Rxassist.org
    • Pparx.org

• Service Organizations
  – Rotary Club- Rota Care
  – Lions

• Non-profits
  – Komen, Dana Favre, ACA, MS Society, Leukemia Foundation...

• Prescription Plans
  – Walmart $4-Walgreens-Cost-Co
Tools

• Point of Care Tests - Use them
  – Hgb-UA-HbA1c-HIV- Urine Pregnancy-
  – Wish list:—I-Stat—UTOX--

• Diagnostic Imaging
  – Portable Ultrasound Machine

• Vouchers for labs

• Vouchers for transportation

• Partnerships
  – Relationships can not be over valued
  – Application expertise
Tips

• Be consistent and be available
• Keep it simple with treatment
  – Look at alternate treatment- ie: h-pylori
• Use free resources PAPS-foundations-
• Have a wish list for potential donors
• RELATIONSHIPS MATTER. Start with the people that do the work, they will help you—going to the top is not better.
When it all works out in the end

- Undocumented
- No family
- Inherit distrust of system
- Medical and social issues
  - Homeless
  - Cerebral Palsy
  - Diabetes
  - Mental Health
- Connections
  - Regional Center
  - PHN
  - HCH
  - PRUCOL
  - Housing Board and Care
Questions, Concerns, Advise What Else?