



2010 NATIONAL SOAR OUTCOMES

Overall Outcomes

- **Initial application decisions.** Since 2006, there have been 8,978 decisions on initial applications reported by 37 states; nearly 4,600 decisions in 2010 alone. The allowance or approval rate on these applications was 73% in an average of 91 days (from date of application submission to date of decision).
- **Economic stimulus.** In 2010 alone, SSI/SSDI brought at least \$53,041,104 into the state and local economies of the 37 states reporting outcomes.
- **Serving individuals who are chronically homeless** (16 states reporting). Persons served through SOAR had been homeless for an average of 2 years.
- **Increased access to housing** (10 states reporting): 81% of applicants were housed by the time benefits were approved; the length of time to housing after benefits were approved averaged 39 days

Cost Savings

Location	Time Frame	Notes	Amount Reimbursed
Medicaid			
Santa Clara County, CA	1 year	Health Care for the Homeless program	\$32,580 (\$1,209,246 pending)
Atlanta, GA	9 months	Grady Memorial Hospital	\$600,000
Sedgwick County, KS	1 year	Community mental health provider	\$134,000
Kansas City, KS		Community mental health provider	\$174,000
Covington, KY	3 years	Medicaid/Medicare for the local hospital	\$552,000
Cadillac, MI	1 year	Represents 15 applicants	\$219,382
Portland, OR	2 years	Represents 37 applicants	\$538,848
Chippewa Falls, WI		Represents 1 applicant	\$220,000
General Assistance			
Minnesota	1 year	Interim Assistance	\$291,957
Reno, NV		General Assistance Interim Assistance	\$318,732 \$132,579
Salt Lake City, UT	2 years	General Assistance	\$496,000
Estimated Future Savings			
Lincoln, NE	2 years	Based on hospital stays and General Assistance costs for 2 yrs prior to approval for 28 applicants	\$1,131,775

Implementation of Critical Components

- **Better communication with SSA and DDS** (21 states representing 3,368 applications)
92% of applications were submitted using the SSA-1696 Appointment of Representative Form as recommended by SOAR.
- **Fewer consultative exams** (18 states representing 3,254 applications)
Only 33% of applications required a consultative examination.

Collaborations

- **Hospitals** (11 states)
 - Agreements with medical records departments for expedited records at no-cost
 - Easy access to needed assessments
 - Dedicated benefits specialist positions within the hospital
 - Grant funding to support local non-profit SOAR programs
- **Departments of Corrections** (8 states)
 - Jail in-reach programs in Georgia, Nebraska, New Jersey and Wisconsin
 - Jail diversion in Florida and Georgia
 - Training of state departments of corrections in Florida, Georgia, Michigan, N. Carolina and Oklahoma

National SOAR Outcomes (as of June 30, 2010)

State	Locality	#Years of Data	Initial SSA Disability Decisions (since inception of SOAR)			
			Total # Decisions	Total # Approved	Allowance rate	Avg. Days to Decision ¹
1. Alabama	Multiple sites	2 yrs	91	67	74%	95
2. Alaska	Multiple sites	2 yrs	26	20	77%	84
3. Arkansas	Multiple sites	2 yrs	64	59	92%	71
4. California	Sacramento Co.	1 yr	36	26	72%	19
	Santa Clara Co.	1 yr	75	67	89%	124
5. Colorado	Denver-BART	1 yr	42	27	64%	98
6. Connecticut	Multiple sites	2 yrs	51	40	78%	54
7. Delaware	Wilmington	2 yrs	164	155	95%	87
8. Florida	Broward Co.	3 yrs	498	300	60%	NA
	Orange Co.	1 yr	79	66	84%	140
	Miami-Dade Monroe	2 yrs	417	302	72%	75
	Palm Beach	1 yr	16	10	63%	64
9. Georgia	Multiple sites	2 yrs	680	503	74%	118
10. Illinois	Multiple sites	1 yr	15	10	67%	79
11. Indiana	Multiple sites	2 yrs	15	13	87%	99
12. Kansas	Multiple sites	1 yr	66	53	80%	105
13. Kentucky	Louisville	4 yrs	100	81	81%	82
	Bowling Green	1 yr	9	8	89%	52
	Campbellsville	1 yr	3	3	100%	90
	Covington	3 yrs	105	78	74%	68
14. Maryland	Multiple sites	1 yr	30	28	93%	61
15. Massachusetts	Multiple sites	2008	244	118	48%	NA
16. Michigan²	Statewide	2 yrs	904	597	66%	81
17. Minnesota	Statewide	3 yrs	635	512	81%	120
18. Missouri	Columbia	1 yr	4	3	75%	75
19. Nebraska	Lincoln	1.5 yrs	45	28	62%	71
	Omaha	1.5 yrs	76	45	59%	104
20. Nevada	Las Vegas, Reno	2 yrs	149	96	64%	43
21. New Hampshire	Nashua	1 yr	6	5	83%	120
22. New Jersey	Multiple sites	2 yrs	115	70	61%	156
23. New York	Upstate Counties	1 yr	50	37	74%	98
	Sing Sing Prison	5 yrs	130	117	90%	86
24. No. Carolina	Statewide	2 yrs	140	108	77%	113
25. Ohio	Multiple sites	2 yrs	545	319	59%	54
26. Oklahoma	Multiple sites	3 yrs	310	210	68%	83
27. Oregon	Josephine Co.	2009	138	75	54%	91
	Portland (BEST)	3 yrs	270	246	91%	50
28. Pennsylvania	Philadelphia (HAP)	3 yrs	434	432	100%	32
	Chester County	1 yr	7	6	86%	92
29. Rhode Island	Multiple sites	3 yrs	74	43	58%	133
30. So. Carolina	Columbia	1 yr	45	43	96%	NA
31. Tennessee	Nashville	4 yrs	233	223	96%	70
	Chattanooga	4 yrs	23	18	78%	109
	Memphis	3 yrs	69	52	75%	NA
	Johnson City	3 yrs	30	27	90%	61
32. Texas	Multiple sites	2009	52	35	67%	73
33. Utah	Multiple sites	3 yrs	1,165	777	67%	136
34. Virginia	Multiple sites	2008	132	91	69%	69
35. Washington	State Veterans	2009	10	10	100%	137
36. West Virginia	Charleston	2 yrs	18	10	56%	60
37. Wisconsin	Multiple sites	1 yr	343	289	84%	77
TOTALS			8,978	6,558	73%	91

¹ Days from date of application submission to date of SSA decision.

² Initiated SOAR statewide; 220 case managers assist applications in 43 communities; see Appeals table for more information.

Appeals

- Increasingly states have been using the SOAR process to assist with applications in reconsideration or appeals. The chart below summarizes the successes that some states are having when they continue to use SOAR to assist people whose initial application has been denied.

2010 Reconsideration and Hearing Level Applications

State	Locality	Total Appeals	Approvals	Rate
California	Santa Clara County	74	66	89%
Colorado	Denver (BART)	3	3	100%
Florida	Miami-Dade/Monroe	2	1	50%
	Palm Beach County	6	5	83%
Kansas	State	7	7	100%
Kentucky	Louisville	15	15	100%
Maryland	State	16	13	81%
Michigan	State	157	111	71%
Missouri	Columbia	2	2	100%
Nebraska	Lincoln	9	9	100%
	Omaha	7	7	100%
New Jersey	State	9	6	67%
New York	Troy	2	1	50%
North Carolina	State	6	5	83%
Oregon	Portland (BEST)	91	49	54%
Virginia	Fairfax	11	3	27%
TOTALS		506	354	70%