



## Directory of HRSA Health Care for the Homeless Grantees

### HCH Directory - Tennessee

#### Chattanooga Hamilton County Health Department

---

Homeless Health Care Center

PO Box 1746

Chattanooga, TN 37401

**Phone:** (423) 265-5708

**Fax:** (423) 265-5713

**Email:** [lindak@exch.hamiltontn.gov](mailto:lindak@exch.hamiltontn.gov)

**Web:** [health.hamiltontn.org/](http://health.hamiltontn.org/)

**Director:** Becky Barnes

**HCH Coordinator:** Linda Katzman/Debbie Gilreath

**Medical Director:** Karen Moyer, MD

**UDS Number:** 042030

#### Project Description

The Homeless Health Care Project of Chattanooga Hamilton County Health Department provides services at a stationary clinic, as well as through outreach to homeless citizens living in the Chattanooga area.

#### Services

The stationary clinic is located next door to the Chattanooga Community Kitchen, a day shelter with support services, including food, clothing, job training, and supportive housing for families. Direct primary care, substance abuse and mental health services, case management, and entitlement assistance are provided at the center. Services provided indirectly by the center include secondary care, dentistry, emergency care, and inpatient care. The mobile medical unit provides primary care services to eight area shelters: Gardner House Youth Shelter, Hastings House, St. Catherine's Shelter, Interfaith Hospitality Network, Chambliss Shelter for Children, Family Emergency Shelter, Chattanooga Room in the Inn, Chattanooga Area Safe Space, and Chattanooga Rescue Mission. Entitlement assistance and case management services are provided in cooperation with case managers from these agencies. Transportation may be provided by the center. The Center has received an expansion grant to add behavioral health services to our primary care program. We expect to have this new program operational by Jan., 2009.

#### Linkages

Emergency, specialty and inpatient care are provided by referral to Erlanger Medical Center, Johnson Mental Health Center, Moccasin Bend Mental Health Institute, Memorial Hospital, and Project Access. In addition, the project has linkages with more than 42 organizations in the community, providing job training and placement, education and literacy services, mental health counseling, and housing services. Cherokee Health Systems will be partnering with us in our new behavioral health program.

#### Statistics

Estimated homeless population: 6,000 Patients served: 3,711

**Subcontractor(s):**

***Alton Park/Dodson Ave. Community Health Center***

100 East 37th Street  
Chattanooga, TN 37411  
Contact: Frank Buoy  
Phone: (423) 778-2711  
Fax: (423) 778-2709  
Email: fowlerdp@erlanger.org

***Chattanooga Community Kitchen, Inc.***

PO Box 11203  
Chattanooga, TN 37401  
Contact: Charlie Hughes  
Phone: (423) 756-4222  
Fax: (423) 756-3820  
**Email:** kitchen@combiz.net

**Cherokee Health Systems**

---

2018 Western Avenue City  
Knoxville, Tennessee 37921  
**Director:** Dennis S. Freeman, Ph.D.  
**Phone:** 865-934-6734  
**Email:** dennis.freeman@cherokeehealth.com  
**UDS Number :** 0413090

**Statistics**

Estimated homeless population: 1,928 Patients served: Project 1,000 patients first year; 2,600 patients after two years.

**Project Description**

---

This new start clinic is currently under development. Location is being determined, but plans are to place it at a location that maximizes access to care by homeless individuals in Knoxville, TN. The clinic will be operational by January 2, 2009.

**Services**

Plans are to provide primary care services, behavioral health services (including substance abuse treatment), pharmacy, case management and outreach.

**Linkages**

Linkages are planned with Volunteer Ministries, KARM and the Salvation Army for day services, dental care, meals, clothing, employment and housing. Referral linkages are to the Knoxville Area Project Access (KAPA) and local physicians and hospitals for specialty and inpatient care

**East TN State University College of Nursing Community Health Centers- Johnson City Downtown Clinic**

---

**Mailing:**

Campus Box 70403  
Johnson City, TN 37614-1703

**Location:**

207 East Myrtle Avenue  
Johnson City, TN 37601

**Phone:** (423) 926-2500**Fax:** (423) 926-5999**Email:** [alleyn@etsu.edu](mailto:alleyn@etsu.edu)**Web:** [www.etsu.edu/nursing/conpages/jcdc.asp](http://www.etsu.edu/nursing/conpages/jcdc.asp)**HCH Coordinator:** Mary Vance**UDS Number:** 413490**Project Description**

The HCH project is part of a health center system that includes Johnson City Downtown Clinic and Hancock

County School Based Health Centers. These centers serve Washington and Hancock counties, respectively.

Services

are provided with a nurse-managed model of care, using skills of advanced practice nurses and stressing holistic health care for individuals at all stages of life.

**Services**

JCDC offers a comprehensive range of primary care health services, including mental health screening, diagnostic

services, and on-going treatment and counseling, at the main clinic site. Preventive health services are offered both

in the clinic and at outreach sites. Dental care and substance abuse treatment are offered by referral and case management, which are provided off-site. Supplemental and enabling services include prenatal/postnatal care,

nutrition education, immunizations, TB screening and outreach, diagnostic laboratory services, some diagnostic

screening services, case management, jail services, emergency medical services, housing assistance, hospital discharge follow-up, limited home visits, health education, and transportation assistance.

**Linkages**

Linkages include the Veterans Administration Medical Center Mountain Home, Appalachian Regional Commission

of Homelessness, Salvation Army, Haven of Mercy, Interfaith Hospitality Network, and Johnson City and Washington County jail systems.

**Statistics**

Estimated homeless population: 200 - 400 any given day Patients served: 45

**Subcontractor(s):*****Frontier Health Services******Woodridge Hospital***

403 State of Franklin Road  
Johnson City, TN 37604

Contact: Richard Kirk  
Phone: (423) 979-7483  
Email: rkirk@frontierhealth.org

***Keystone Dental Care***

603 Bert Street  
Johnson City, TN 37601  
Contact: George Karnes or Rebecca Nunley  
Phone: (423) 232-7919

**Memphis Health Center, Inc. - Health Care for the Homeless**

---

360 E.H. Crump Boulevard  
Memphis, TN 38126  
**Phone:** (901) 261-2000  
**Fax:** (901) 775-2937  
**Email:** mburress@mphshc.org  
**Web:** mphshc.org  
**Director:** William Jackson, CEO  
**HCH Coordinator:** Marilyn Burress-Wilson, COO  
**Medical Director:** Yolanda Harris  
**UDS Number:** 041410

**Project Description**

In 1987, Memphis Health Center (MHC) responded to the health care access needs of the growing number of individuals who were homeless in Memphis. In collaboration with the Salvation Army and several other community based support organizations, MHC began to provide a comprehensive array of medical and support services to individuals experiencing homelessness.

**Services**

Services include primary care, dental services, and substance abuse/mental health services, which are available directly or via subcontractors. A team at the main site provides primary care. Midtown Mental Health Center, Genesis House of Memphis Catholic Charities, and Harbor House provide mental health and substance abuse services. Church Health Center provides health care to persons that frequent the mid-town area of the city. MHC also provides primary health care weekly at two homeless clinic sites.

**Linkages**

Linkages include Salvation Army's Adult Rehabilitation Center (ARC) and its Purdue Center of Hope (Women and Children Shelter), Cocaine Alcohol Awareness Program (CAAP), and Southwest Mental Health Center. MHC is also a member of homeless consortium of Partners for the Homeless (Federal) and Greater Memphis Interagency Coalition for the Homeless (GMICH) which facilitates networking with local homeless service providers.

## Statistics

Estimated homeless population: 7,000-8,000 Patients served: 2,483

## Subcontractor(s):

### ***Church Health Center***

1210 Peabody Avenue  
Memphis, TN 38104  
Contact: Mike Sturdivant  
Phone: (901) 272-0003  
Fax: (901) 261-8830

### ***Genesis House / Memphis Catholic Charities***

1325 Jefferson Avenue  
Memphis, TN 38104  
Contact: Mary Jordan  
Phone: (901) 726-9786  
Fax: (901) 725-1649

### ***Harbor House, Inc.***

1979 Alcy Road  
Memphis, TN 38126  
Contact: Jacque Tate  
Phone: (901) 743-1836  
Fax: (901) 743-3853

### ***Mid-Town Mental Health Center***

427 Linden Avenue  
Memphis, TN 38126  
Contact: Aubrey Howard  
Phone: (901) 577-0200  
Fax: (901) 577-0207

## **Nashville Metro Public Health Department**

---

526 Eighth Avenue South  
Nashville, TN 37203

**Phone:** (615) 862-7900

**Fax:** (615) 862-6762

**Email:** [scott.orman@nashville.gov](mailto:scott.orman@nashville.gov)

**Web:** [healthweb.nashville.org](http://healthweb.nashville.org)

**Director:** Stephanie B. Bailey, MD

**HCH Coordinator:** Scott Orman

**Medical Director:** Keith Junior, MD

**UDS Number:** 042000

## **Project Description**

The Metro Public Health Department, a unit of Metropolitan Government of Nashville and Davidson County, emphasizes the traditional public health roles of assessment, assurance, and policy development. The Downtown

Clinic for the Homeless continues to provide a wide range of primary care services, while three other health department sites concentrate on preventive health services, WIC, and communicable diseases. Since 1985, the Downtown Clinic has helped bring health care services to persons who are homeless in Nashville. The clinic is open Monday to Friday from 8:00 am to 4:00 pm and Tuesdays until 6:30 pm.

### **Services**

Two nurse practitioners and a half-time physician/medical director see patients who have primary care and chronic disease needs. Tests for TB and STDs, physical exams, and family planning are available. The clinic joined the Diabetes Collaborative in 2005 and is in Phase 2. Alcohol and drug treatment is provided through an outpatient program that includes 21 or more hours of counseling and education each week. The length of treatment is determined by individual needs of the client. The program has expanded to include a new women's group in addition to men-only groups. Men continue to receive room, board, case management, activities, education, and AA meetings at the Campus for Human Development adjacent to the clinic. Women receive these services through other shelter sites. Residential treatment is available through block grant funds. Mental health services are provided by a supervising psychiatrist and Vanderbilt residents in psychiatry. An expansion grant, awarded in 2005, has added more psychiatry time and services for dually diagnosed persons. A contract dentist sees patients 4 hours every day. Metro's 12-passenger van leaves the clinic regularly to take clients to medical and social service appointments. Street outreach in downtown Nashville and outlying areas is done nearly daily. Outreach and medical services to shelters are also conducted.

### **Linkages**

The Campus for Human Development, adjacent to the Downtown Clinic, provides day shelter, education, sobering-up, respite, and other services for homeless individuals. In addition, case management and housing for the men in the project's outpatient substance abuse treatment program are provided. Although the Campus receives no 330 funds, the project uses other sources to pay for certain services there. Emergency and inpatient services are referred to Metropolitan General Hospital. Specialty care is referred to a community health center or General Hospital - Outpatient Services. The project maintains good relations with other homeless serving agencies, including a runaway shelter, community action agency, local housing agency, emergency and transitional shelters, and many other providers. It is an active member of the Nashville Coalition for the Homeless. The program is the U.S. Department of Housing and Urban Development (HUD) grantee responsible for implementing Nashville's Homeless Management Information System.

### **Statistics**

Estimated homeless population: 5,000 Patients served: 3,935