

## Central City Concern

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232 NW Sixth Avenue

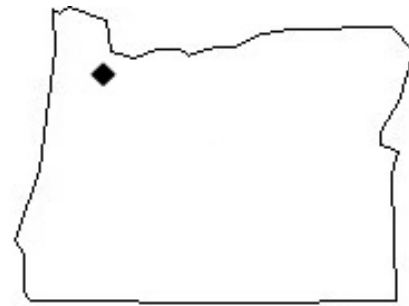
Portland, OR 97209

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**Email:** [sbonczek@centralcityconcern.org](mailto:sbonczek@centralcityconcern.org)

**Web:** [www.centralcityconcern.org](http://www.centralcityconcern.org)



**Oregon**

**Director:** Richard Harris

**HCH Coordinator:** Ed Blackburn

**Medical Director:** Rachel Solotaroff, MD

**UDS Number:** 107660

### **Project Description**

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Central City Concern (CCC) was founded in 1979 to provide pathways to self-sufficiency through active intervention in poverty and homelessness. CCC services have developed to include a continuum of care, including health care, chemical dependency treatment, mental health services, case management, special needs housing, very low income housing, workforce development, and employment services.

#### **Services**

Central City Concern health services provides primary care that is integrated across several dimensions at the Portland Alternative Health Center (PAHC) and Old Town Clinic sites. Services include allopathic primary care, complementary care, mental health and chemical dependency treatment, case management, professional mentoring, outreach, pharmacy, health/nutrition education, recuperation care, and special needs housing support services. Dental care is provided through linkage with a volunteer service. CCC provides medically monitored detoxification, primary care, and outreach services at the Hooper Center. Agreements with area hospitals for uninsured and managed care contracts for Oregon Health Plan clients provide access to specialty providers and hospital care. CCC also provides 1,309 units of 30 percent and below housing and 934 units of single and family alcohol and drug free community housing units (ADFC). CCC also provides job training, development, and placement services.

#### **Linkages**

Linkages include Outside Inn, Multnomah County Health Department, Native American Rehabilitation Association, DePaul Treatment Centers, Tualatin Valley Treatment Center, Russell Street Dental, Comprehensive Options for Drug Abuse, CareOregon, Cascadia Behavioral Health, and area hospitals.

#### **Statistics**

Estimated homeless population: 18,000 Patients served: 4,946

## Community Health Centers of Lane County - Safe & Sound Homeless Youth Clinic

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**Mailing Address:**

125 East Eighth Avenue  
Eugene, OR 97401

**Location:**

947 West Seventh Avenue  
Eugene, OR 97402

**Phone:** (541) 682-3350

**Fax:** (641) 682-3760

**Email:** [katy.bloch@co.lane.or.us](mailto:katy.bloch@co.lane.or.us)

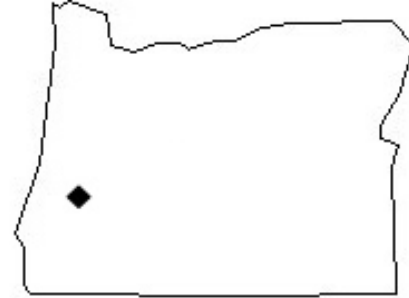
**Web:** [www.lanecounty.org/hsc/safe\\_and\\_sound.htm](http://www.lanecounty.org/hsc/safe_and_sound.htm)

**Director:** Steve Manela, MS, PA

**HCH Coordinator:** Katy Bloch

**Medical Director:** Larry Myers, MD

**UDS Number:** 107920



### Project Description

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Safe & Sound (S&S) uses a multidisciplinary team approach to provide medical, mental health, and substance abuse treatment within wraparound services, including shelter, transitional housing, education, employment, and assistance to meet basic needs. Once a relationship is established with staff, youth develop individualized plans and identify useful tools. Services are accessible through any of eight partner doors. The S&S clinic is a satellite of Community Health Centers of Lane County.

**Services**

Safe & Sound Homeless Youth Clinic provides medical, mental health and substance abuse services for homeless, runaway, and at-risk youth. In addition, youth receive sexual assault support services, HIV education/testing/counseling, health and safety education, shelter, transitional housing, case management, and other supportive services. The day access center provides forums for youth to access basic needs, such as food, clothing, showers, and telephone.

**Linkages**

Safe & Sound has received considerable support from many sectors of the community, including the government, health professionals, hospitals, businesses, foundations, and other social service organizations. S&S works with Lane County Child and Adolescent Behavioral Health, Department of Public Health, and PeaceHealth Hospital. In addition, S&S provides a balanced approach to working with youth that includes businesses, public safety, and social service agencies working together to address the complex issues of homelessness.

**Statistics**

Estimated homeless population: 8,767 Patients served: 1,748

**Subcontractor(s):**
***Direction Services Counseling***

576 Olive Street

Eugene, OR 97401

Contact: Jacqui Lichtenstein

Phone: (541) 344-7303

Fax: (541) 686-6283

Email: [jlichtenstein@directionservice.org](mailto:jlichtenstein@directionservice.org)

***Looking Glass Youth and Family Services***

72-B Centennial Loop

Eugene, OR 97401

Contact: Galen Phipps

Phone: (541) 686-2688

Fax: (541) 345-7605

Email: [gphipps@aol.com](mailto:gphipps@aol.com) / [galen.phipps@lookingglass.us](mailto:galen.phipps@lookingglass.us)

# Multnomah County Health Department

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426 SW Stark, 5th Floor

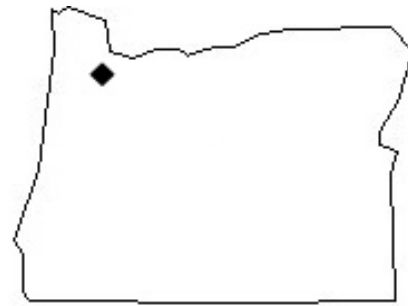
Portland, OR 97204

**Phone:** (503) 988-5140 Ext. 2285

**Fax:** (503) 988-5180

**Email:** kim.h.tierney@co.multnomah.or.us

**Web:** www.co.multnomah.or.us/health



**Oregon**

**Director:** Lillian Shirley

**HCH Coordinator:** Kim Harris Tierney

**Medical Director:** Patsy Kullberg

**UDS Number:** 101120

## Project Description

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The Multnomah County Health Department operates the Westside Health Center, a large downtown clinic, two satellite clinics, a small respite program, and a mobile medical unit added in 2006. The program also operates La Clinica de Buena Salud in a largely Hispanic community.

### Services

Services include primary care, prenatal, family planning, addictions medicine, chronic illness care, TB/STD treatment, immunizations, nutrition, rheumatology, mental health, substance abuse, case management, respite, nutrition, lab, radiology, pharmacy, after hours triage, and referrals.

### Linkages

The HCH program has linkages with more than 10 agencies to take weekly referrals. It also links with corrections departments to help transition chronically mentally ill inmates directly into mental health care upon release from jail.

### Statistics

Estimated homeless population: 18,000 Patients served: 3,475

## Subcontractor(s):

### *Central City Concern- Community Engagement Program*

523 NW Everett

Portland, OR 97209

Contact: Claudia Krueger

Phone: (503) 294-1681

Fax: (503) 546-2390

Email: claudia@centralcityconcern.org

### *Central City Concern- Portland Alternative Health Care*

8 Northwest Eighth

Portland, OR 97209

Contact: Sarah Goforth

Phone: (503) 228-4533

Fax: (503) 294-4321

Email: sgoforth@centralcityconcern.org

### *Taft/Concepts in Community Living, Inc.*

1337 SW Washington

Portland, OR 97205

Contact: Sharon Carter

Phone: (503) 255-4647

Fax: (503) 225-5929

Email: scarter@ccliving.com

### *Central City Concern- Old Town Clinic*

8 Northwest Eighth

Portland, OR 97209

Contact: Ted Amann

Phone: (503) 241-3836

Fax: (503) 546-2390

Email: tamann@centralcityconcern.org

### *Hooper Detox Center*

232 SW Sixth Avenue

Portland, OR 97209

Contact: Susan Steiner

Phone: (503) 238-2067

Fax: (503) 238-2004

Email: ssteiner@centralcityconcern.org

## Native American Rehabilitation Association of the Northwest, Inc.

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1776 SW Madison Street

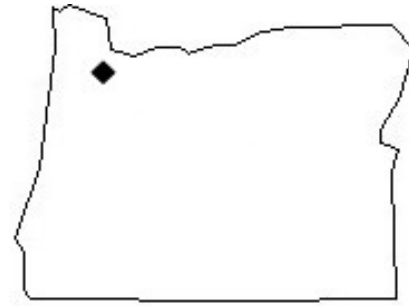
Portland, OR 97205

**Phone:** (503) 224-1044

**Fax:** (503) 621-2235

**Email:** jmercerc@naranorthwest.org

**Web:** www.naranorthwest.org



**Director:** Jacqueline A. Mercer, MA, CADC II

**HCH Coordinator:** Linda Drebin

**Medical Director:** Carol Blenning, MD

**UDS Number:** 107880

### Project Description

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The Native American Rehabilitation Association of the Northwest (NARA-NW) provides integrated health, mental health, substance abuse treatment, and social services to Native American and Alaska Native people who are homeless or have low incomes. NARA-NW has been providing services in the Portland area since 1970. NARA-NW primarily serves people living in Oregon and Southwest Washington. The NARA-NW community health center operates one primary health clinic, a satellite clinic within the residential substance abuse treatment center, an outpatient mental health center, an outpatient substance abuse treatment center, a residential substance abuse treatment center, and a small pharmacy.

#### Services

NARA-NW provides health, mental health and substance abuse treatment services that are culturally specific to the needs of American Indian and Alaska Native people. These services are often coupled with social services and supports that enable access to services such as case management, transportation, and housing assistance. NARA-NW has more than 100 staff deployed across four sites and in the community.

#### Linkages

NARA-NW has linkages with area schools, the region's Departments of Health, other community health centers, substance abuse treatment providers, and homeless services providers. NARA-NW also has linkages to the region's tribes and other Urban Indian programs.

#### Statistics

Estimated homeless population: 18,000-24,000 Patients served: 712

### Subcontractor(s):

*Northwest Medical Teams International, Inc.*

P.O. Box 10

Portland, OR 97207

Contact: Dick Rowland

Phone: (503) 624-1000

Fax: (503) 624-1001

Email: drowland@nwmt.org

## Northwest Human Services

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681 Center Street NE

Salem, OR 97301

**Phone:** (503) 588-5828

**Fax:** (503) 588-5852

**Email:** plogan@nwhumanservices.org

**Web:** www.northwesthumanservices.org



**Oregon**

**Director:** Paul Logan

**HCH Coordinator:** Jeri Weeks

**Medical Director:** Lance Loberg, MD

**UDS Number:** 100760

### **Project Description**

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Northwest Human Services (NWHHS) serves individuals who are homeless in Salem through outreach services provided by its Homeless Outreach and Advocacy Project and by providing medical services at its West Salem Clinic, a community health center.

#### **Services**

The West Salem Clinic and the Total Health Community Clinic provide primary health care and mental health care, using the services of a health care team comprising physicians, physician's assistants, nurses, counselors, and outreach workers. In addition to providing primary care, NWHHS serves as the entry point for social services for persons who are homeless. Additional components of the NWHHS program include the Homeless Outreach and Advocacy Project (coordinates outreach and comprehensive mental illness services, including dual diagnosis treatment), Homes Offering Shelters to Teens (assists runaway and homeless youth and their families), and Crisis and Information Hotline (provides 24 hour information, referral, and crisis counseling services).

#### **Linkages**

Linkages are in place with other agencies to provide substance abuse treatment.

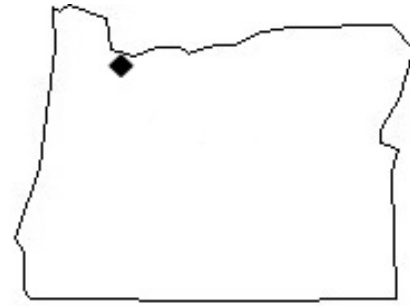
#### **Statistics**

Estimated homeless population: 8,000 Patients served: 953

## Outside In

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1132 SW 13th Avenue  
 Portland, OR 97205  
**Phone:** (503) 535-3800  
**Fax:** (503) 535-3868  
**Email:** jduke@outsidein.org  
**Web:** www.outsidein.org



**Director:** Kathy Oliver, PhD  
**HCH Coordinator:** John Duke, MBA  
**Medical Director:** Wayne Sells, MD, MPH  
**UDS Number:** 106290

### Project Description

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Outside In uses interdisciplinary and alternative medicine to reach the hardest to serve homeless and marginalized populations, including homeless youth, injection drug users, Latino day laborers, and sex workers. In 2005, the clinic was dually funded as a Community Health Center. The agency also operates extensive homeless youth social services, including mental health counseling, housing, drop-in, employment services, and an alternative school.

#### Services

Outside In provides primary care and health education. Through partnerships with medical schools, Outside In provides allopathic, naturopathic, and Oriental medicine and acupuncture. The clinic contracts for mental health and substance abuse services. Dental care is provided by volunteer dentists. A contract psychiatrist provides diagnosis, counseling, and prescriptions. Outside In's co-medical directors oversee medical residents and 4th year naturopathic students in providing services. The medical director has admitting privileges at Oregon Health and Sciences University Hospital. Staff at Outside In does extensive outreach. Multnomah County provides free lab tests. The Outside In clinic has mutual referral relationships with other safety net clinics and a referral network of private medical specialists who see patients free of charge. The program conducts medical outreach using a mobile medical van and operates a tattoo removal program for gang-involved youth. The agency also operates a "Doggy Day-Care Center," an employment training program for homeless youth and social enterprise generating revenue.

#### Linkages

Outside In has reciprocal referral relationships with Multnomah County's Downtown Clinic and Old Town Clinic, both of which serve low income and homeless adults. Outside In also has referral arrangements with the Native American Rehabilitation Association which serves Native Americans of all ages.

#### Statistics

Estimated homeless population: 12,000 Patients served: 4,569

### Subcontractor(s):

#### *National College of Naturopathic Medicine*

49 SW Porter  
 Portland, OR 97201  
 Contact: William Keppler  
 Phone: (503) 255-7355  
 Fax: (503) 255-1308

#### *Northwest Medical Team Dental Van*

PO Box 10  
 Portland, OR 97207  
 Contact: Georgene Burnett  
 Phone: (503) 624-1000  
 Fax: (503) 624-1001

#### *Oregon Health Services University*

3930 Macadam Avenue, MC-104  
 Portland, OR 97239  
 Contact: Debbie Goss  
 Phone: (503) 494-5075  
 Fax: (503) 494-6937

## White Bird Homeless Health Care

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341 East 12th Avenue

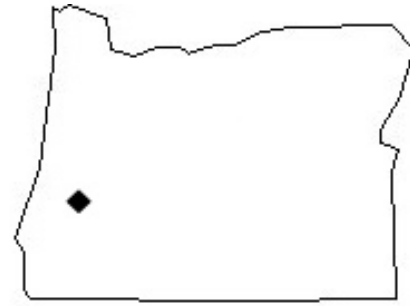
Eugene, OR 97401

**Phone:** (541) 342-8255

**Fax:** (541) 342-7987

**Email:** info@whitebirdclinic.org

**Web:** www.whitebirdclinic.org



**Oregon**

**Director:** Robert Dritz

**HCH Coordinator:** Robert Dritz

**Medical Director:** James Newhall, MD

**UDS Number:** 100700

### Project Description

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White Bird Homeless Health Care (WBHHC) project serves people who are homeless in the Eugene-Springfield metropolitan area.

#### Services

WBHHC provides primary medical and dental services, including immediate, ongoing, and preventive care, at a joint facility centrally located in Eugene. Basic laboratory work and medication are provided. Access to specialists, diagnostic services, and hospital admissions are arranged. Staff includes physicians, dentists, dental assistants, a psychologist, a hygienist, nurses, counselors, EMTs, acupuncturists, and mental health, crisis, and substance abuse workers. WBHHC provides 24-hour crisis counseling as well as screening, evaluation, and referral for mental health and substance abuse services. The project's Crisis Assistance Helping Out On The Streets (CAHOOTS) street intervention team is a part of the public safety system. A range of mental health treatment is available through the agency's PATH project. Detoxification is provided. Project enhancements include a vision clinic, providing free eye exams and eyeglasses, a full dental program, outreach eligibility work, medication funds, community case management, and a new HOPE (Social Security Assistance) project. More than 100 volunteers work in the project, including physicians, dentists, optometrists, opticians and hygienists from the community.

#### Linkages

Ties exist with the entire Eugene human service network, including government, nonprofit, church, and private entities. Health system linkages include hospitals, the health department, specialists, labs, diagnostic services, and professional societies (medical, dental, optometric, and hygienist). The project works cooperatively with local shelters, detox, public safety, and local hospitals. WBHHC is a member of Lane County's mental health, substance abuse, medical, and information/referral systems. Coordination is arranged through the 100% Access Project, Community Mental Health Consortium, Lane County Substance Abuse Coordinating Group, Eugene's Community Response Team, and WBHHC's Interagency Management-Planned Approaches to Community Treatment (IMPACT) Network. WBHHC is also a member of the City of Eugene's Public Safety/911 system through CAHOOTS, its mobile intervention team.

#### Statistics

Estimated homeless population: 4,500 Patients served: 1,700

#### Subcontractor(s):

##### *Willamette Family Treatment*

605 West Fourth Avenue

Eugene, OR 97402

Contact: Bob Richards

Phone: (541) 343-6512

Fax: (541) 302-1717