



## Directory of HRSA Health Care for the Homeless Grantees

**HCH Directory - Arizona**

### **El Rio Santa Cruz Neighborhood Health Center**

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**Mailing Address:**

839 West Congress  
Tucson, AZ 85745

**Location:**

1101 East Broadway  
Tucson, AZ 85719

**Phone:** (520) 624-7750

**Fax:** (520) 624-5352

**Email:** grants1@elrio.org

**Web:** www.elrio.org

**Director:** Kathy Byrne

**HCH Coordinator:** Ken Burton

**Medical Director:** Arthur Martinez, MD

**UDS Number:** 090160

### **Project Description**

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The Maricopa County Health Care for the Homeless Program (HCH) uses an integrated model of health care delivery servicing all of Maricopa County. Services include primary care, outreach, behavioral health services, substance abuse counseling, case management, housing, and referrals for dental, vision, and entitlement programs.

#### **Services**

The HCH program is the only major provider of health care to uninsured people who are homeless in Maricopa County. Clinic services are provided at the homeless clinic located in downtown Phoenix. A clinical staff consisting of 2 physicians, 2 physician assistants, a psychiatrist, a substance abuse counselor, a mental health therapist, and case managers provide primary and secondary health care, preventive health care, prenatal care, and behavioral health care. Outreach services include basic health assessment, primary care, Phoenix Children's Hospital Crews'n Healthmobile, disease outbreak and health emergency response, food delivery, nutrition education, parenting and disease prevention education, and referral for housing and other services. Transportation is provided to medical appointments daily, and as needed for emergency care to local hospitals and local detox centers.

#### **Linkages**

The Health Care for the Homeless clinic is located on the Human Services Campus (HSC) in downtown Phoenix. The HSC represents a regional approach to addressing the needs of the homeless population. In conjunction with the Maricopa Association of Governments, representatives from the public and private sectors have come together to identify the unmet needs within the homeless population. This collaborative

effort focuses on meeting those needs in an effective and efficient manner, and centralizing key services. Partner agencies on the Campus include Central Arizona Shelter Services (CASS), The Society of St. Vincent de Paul, Northwestern Organization for Voluntary Alternatives, (NOVA), The Lodestar Day Resource Center (LDRC), St. Joseph the Worker, and Andre House. Enrollment in the Arizona Health Care Cost Containment System (AHCCCS) is provided by Medical Assistance Programs, and onsite eligibility workers. Emergency care services and hospitalization are available at Maricopa Medical Center. Dental services are provided by referral to the CASS Dental Program. Vision services are available by referral to Lions Vision Clinic. Referrals are made to other Maricopa County Department of Public Health programs including the STD and TB clinics. Clients needing HIV/AIDS services are referred through Maricopa Integrated Health System (MIHS) to the McDowell Clinic. Mental health services are available by referral to Magellan. Program staff network with the Phoenix Health Care Coalition for the Homeless, Coalition to End Homelessness, United Methodist Outreach Ministry, and Phoenix Rescue Mission.

### **Statistics**

Estimated homeless population: 12,000 Patients served: 2,200

### **Subcontractor(s):**

#### ***COPE Behavioral Services***

82 South Stone Avenue  
Tucson, AZ 85704  
Contact: Pat Benechik  
Phone: (520) 792-3293

### **Maricopa County Department of Public Health**

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220 South 12th Avenue  
Phoenix, AZ 85007  
**Phone:** (602) 372-2100  
**Fax:** (602) 372-2164  
**Email:** corinnevelasquez@mail.maricopa.gov  
**Web:** [www.maricopa.gov/public\\_health/services/homeless/default.aspx](http://www.maricopa.gov/public_health/services/homeless/default.aspx)  
**Phone:** (602) 372-2101  
**Director:** Bob England, MD  
**HCH Coordinator:** Corinne Velasquez  
**Medical Director:** Adele O'Sullivan, MD  
**UDS Number:** 090750

### **Project Description**

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The Maricopa County Health Care for the Homeless Program (MCDPH) uses an integrated model of health care delivery servicing all of Maricopa County. Services include outreach, primary care, case management, housing, behavioral health services, substance abuse counseling, and referrals for dental, vision, and entitlement programs.

### **Services**

The HCH program is the only major provider of health care to uninsured people who are homeless in Maricopa County. Clinic services are provided at the homeless clinic located in downtown Phoenix. A clinical staff, consisting of a physician, two physician assistants, a psychiatrist, substance abuse counselor, mental health therapist and case managers, provides primary and secondary health care, prenatal care, preventive health care, and behavioral health care. Outreach services include basic health assessment, primary care, Phoenix

Children's Hospital Crews'n Healthmobile, disease outbreak and health emergency response, food delivery, nutrition education, parenting and disease prevention education, and referral for housing and other services. Transportation is provided to medical appointments daily and as needed for emergency care to Maricopa Medical Center and local detox centers.

### **Linkages**

Enrollment in Arizona Health Care Cost Containment System is provided by Medical Assistance Programs and onsite eligibility workers. Emergency care services and hospitalization are available at Maricopa Medical Center.

Dental services are provided by referral to the Central Arizona Shelter Services Dental Trailer. Vision services are available by referral to Lions Vision Clinic. Referrals are also made to other MCDPH programs including the STD and TB clinics and the McDowell (HIV/AIDS) Clinic. Other mental health services are available by referral to Value Options. Project staff network with the Maricopa Association of Governments Task Force on the Homeless, Phoenix Health Care Coalition for the Homeless, Coalition to End Homelessness, United Methodist Outreach Ministry, Central Arizona Shelter Services, Phoenix Rescue Mission, and Thomas J. Pappas School for Homeless Children.

### **Statistics**

Estimated homeless population: 13,000 Patients served: 5,681

### **Subcontractor(s):**

#### ***Central Arizona Shelter Services***

230 S. 12th Ave  
Phoenix, AZ 85007

#### ***Phoenix Children's Hospital Crews'n Health Mobile***

1301 East Almeria Rd.  
Phoenix, AZ 85006  
Phone: (602) 546-1000  
Fax: (602) 546-0191