

OUTREACH TO PEOPLE EXPERIENCING HOMELESSNESS

A Curriculum for Training
Health Care for the Homeless Outreach Workers

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Curriculum Outline

Preface

Module I Introduction – “Understanding the Basics of Outreach”

Introduction and Overview

History and Philosophy of the Health Care for the Homeless Program

Outreach in the HCH model

The Realities and Experience of Homelessness

Module II Preparation – “Starting on Solid Footing”

Connecting Values and Vision

Self-Care for Outreach Workers

Worker Safety: Precautions and Interventions

Cultural Competence in Outreach

Module III Approach – “Building the Bond of Trust”

Observation and Making an Introduction

Engaging and Connecting

Listening with All Six Senses

Module IV Companionship – “Sharing the Journey”

Frameworks of Engagement

Assessing Client Concerns and Needs

Prevalent Health and Related Concerns in Outreach

Perspectives on Change in Outreach

Module V Partnership – “Expanding the Circle of Care”

Vision for a Healthy Community

Community Resources and Services

Effective Referral and Linking

The Outreach Worker as Advocate

Module VI Mutuality – “Coming Home”

The Meaning of Home

Three Homes

Transition and Closure

Appendix