

# Hearing from Our Consumers: What is Needed in Trans\* Homeless Healthcare

Triza Laxmi Aurora

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Valley Homeless Healthcare Program

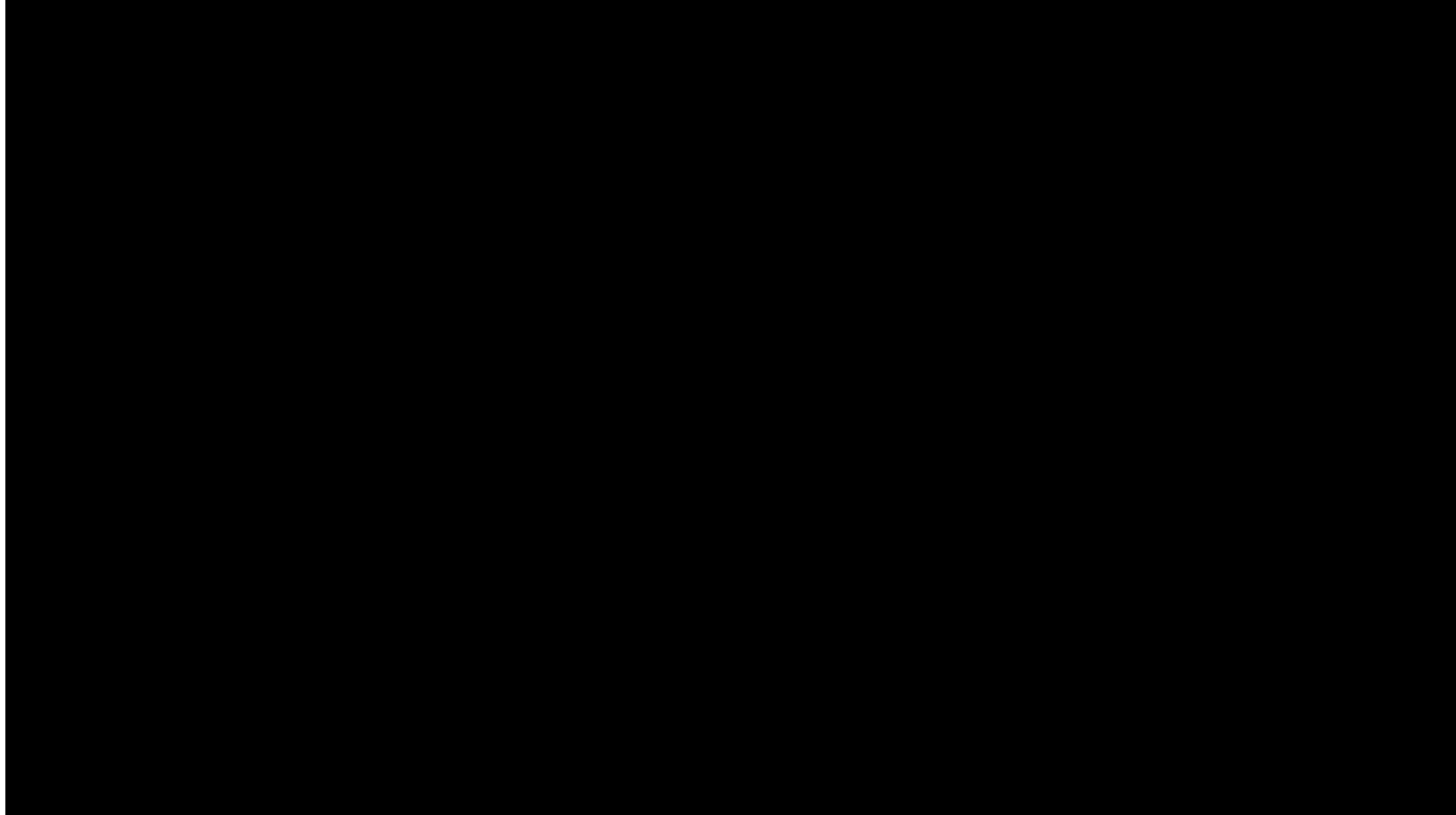
May 11, 2022



# Introductions

- Valley Homeless Healthcare Program (VHHP) Gender Clinic Team:
  - Kate Jablonski, PsyD (psychologist)
  - Lindsay Cross, LCSW (medical social worker)
  - Irene Guerra, PhD (psychologist)
  - Jackie Newton, MD, MPH (primary care physician)
- Panelists:
  - Triza Laxmi Aurora
  - Shante Chunterry Lee Thomas

# VHHP Gender Clinic Overview



# The other members of our VHHP Gender Clinic team are:

- Receptionist/Health Services Representative
- Nursing Staff-charge nurse, LVN, complex care nurse, RN
- Primary care providers
- Psychiatrist
- Financial counselor
- Community health outreach specialists
- Dietician
- Pharmacist

# Ground Rules

- Please treat everyone with mutual respect
- You may raise your hand if you have a question
- We will also pass around cards to write questions down
- There will be 30 minute Q&A at the end of the workshop
- Panelists may choose to decline to answer
- Panelists may take breaks from questioning if they choose
- Please avoid asking questions about specific surgeries or body parts

# A Note About Language

- It is up to each individual person to decide which words they use to describe their gender.
- The words our panelists are using only describe themselves and their experiences.
- Please feel free to take a break or momentarily leave the room if you need to.

# Workshop Objectives

1. Identify three psychosocial disparities that can impact the sense of belonging and engagement in healthcare for trans people.
2. Learn three gender-affirming and trauma-informed street outreach strategies to engage the community.
3. Learn three communication and clinical operational adjustment strategies to provide inclusive care.

# Contact Information

- VHHP Gender Clinic Team:
  - Kate Jablonski, PsyD (psychologist) [Kate.Jablonski@hhs.sccgov.org](mailto:Kate.Jablonski@hhs.sccgov.org)
  - Lindsay Cross, LCSW (medical social worker) [Lindsay.Cross@hhs.sccgov.org](mailto:Lindsay.Cross@hhs.sccgov.org)
  - Irene Guerra, PhD (psychologist) [Irene.Guerra@hhs.sccgov.org](mailto:Irene.Guerra@hhs.sccgov.org)
  - Jackie Newton, MD, MPH (primary care physician) [Jacqueline.Newton@hhs.sccgov.org](mailto:Jacqueline.Newton@hhs.sccgov.org)
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