# Hearing from Our Consumers: What is Needed in Trans\* Homeless Healthcare

NHCHC Pre-Conference Institute

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### Introductions

- Valley Homeless Healthcare Program (VHHP) Gender Clinic Team:
  - Kate Jablonski, PsyD (psychologist)
  - Lindsay Cross, LCSW (medical social worker)
  - Irene Guerra, PhD (psychologist)
  - Jackie Newton, MD, MPH (primary care physician)
- Panelists:
  - Triza Laxmi Aurora
  - Shante Chunterry Lee Thomas

# The other members of our VHHP Gender Clinic team are:

- Receptionist/Health Services Representative
- Nursing Staff-charge nurse, LVN, complex care nurse, RN
- Primary care providers
- Psychiatrist
- Financial counselor
- Community health outreach specialists
- Dietician
- Pharmacist

# Objectives

- Gain exposure to lived experiences
  - What has it been like as a transwoman of color who has experienced homelessness?
- Understand belonging in healthcare, community, and society
  - Tell us about your sense of belonging at home and in the community?
  - Tell us about what makes you feel like you belong at a clinic or hospital?
- Promote dignity in healthcare for trans individuals
  - What do you need as a transwoman to feel respected for your whole self?
- Explore intersectionality of homelessness and transphobia
  - How has being trans and experiencing homelessness affected you?

#### **Ground Rules**

- Please treat everyone with mutual respect
- You may raise your hand if you have a question
- We will also pass around cards to write questions down
- There will be 15 minute Q&A at the end of the workshop
- Panelists may choose to decline to answer
- Panelists may take breaks from questioning if they choose
- Please avoid asking questions about specific surgeries or body parts

# A Note About Language

- It is up to each individual person to decide which words they use to describe their gender.
- The words our panelists are using only describe themselves and their experiences.
- Please feel free to take a break or momentarily leave the room if you need to.

#### **Contact Information**

- VHHP Gender Clinic Team:
  - Kate Jablonski, PsyD (psychologist) <u>Kate.Jablonski@hhs.sccgov.org</u>
  - Lindsay Cross, LCSW (medical social worker) <u>Lindsay.Cross@hhs.sccgov.org</u>
  - Irene Guerra, PhD (psychologist) <u>Irene.Guerra@hhs.sccgov.org</u>
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